



Pay.gov Tech Support Town Hall

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Agenda

- Introduction.
- Pay.gov Testing Environment.
- OCI Sunset/ TCS HCP Conversion.
- SSL Conversion and Limitations.



Introduction

- Pay.gov Tech Support .
- Hours of Operation.
- Group Communication.
- Pay.gov.techsupport@clev.frb.org
- 800-624-1373

Pay.gov Testing Environment

- Pay.gov maintains a Quality Assurance (QA) site for agency testing 7 days a week.
- The site (qa.pay.gov) is used for integration testing by agencies.
 - Hosted Form / Hosted Bill testing
 - Agency application integration testing (system to system).
- Maintenance window - Sunday 8 AM – 12 PM.

QA Limitations

- QA does not integrate with Vantiv, providing limited credit card testing.
- Can not test max dollar amounts.
- Specific testing values in address/name/amount can trigger declines.
- QA testing with CIR must be coordinated in advance.
- QA has limited functionality for performance/load testing.

QA Pay.gov version

- Majority of year QA will match the production release.
- Prior to a new release Pay.gov will notify agencies of new release agency testing period.
- Testing period can last 2-4 weeks depending on size of release and scope of changes.

How to test a new integration

- Validate all payment methods.
- Test expected exception scenarios.
 - ACH Returns.
 - Credit Card Declines.
- Include product/business owners in test scenarios.
- Verify full transaction lifecycle (submission, processing, reporting, post-actions).

How to test a new Pay.gov release

- Review release notes for interface / payment changes.
- Focus on functional testing.
- Complete end-to-end transaction lifecycle tests.
- Validate historical data/reporting.
- Use repeatable, automated tests.
- Verify any system-to-system interfaces.

OCI Sunset Dates

- OCI Non-Interactive – 12/01/2016.
- OCI Interactive – TBD.
- Non-Interactive can convert to TCS Single and TCS Batch services.
- Interactive can convert to Hosted Collection Pages.

SSL Conversion and Limitations.

- Implementation of TLS 1.2 restriction for inbound OCI requests scheduled for late June in QA.
- For inbound OCI communication, Pay.gov will be limited to TLS 1.2 beginning on 7/31/2016 in production.

SSL Conversion and Limitations.

- For OCI outbound communication, Pay.gov requires agencies to accept TLS 1.0 and 1.2 through the end of 2016.

Questions?



Contact Information

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