



Pay.gov Services Trusted Collection Services

Revenue Collection Management
Revenue Remittance Management Division

Pay.gov Overview

Pay.gov is the federal government's secure portal for web-based collections and billing services

Providing easy-to-use interfaces and automated-system-to-system communications, Pay.gov offers a selection of services that will efficiently and effectively meet your agency's collection needs. Pay.gov collection services are flexible, secure and FISMA and PCI certified.

About Trusted Collection Services

What is TCS?

- TCS provides a simplified, secure non-interactive and interactive server-to-server interface to the Pay.gov Collections Service
- TCS uses certificate-based authentication and a suite of Web services to allow different types of transactions (non-interactive and interactive) to use a common interface

Non-Interactive vs Interactive

Non-Interactive:
Agency collects all transaction and payment information, and sends it to Pay.gov to complete processing

Interactive:
At time of payment customer is redirected to Pay.gov and when finished is returned to agency to complete the transaction.

Why should I use TCS?

- Uses certificate-based authentication for an extra layer of security
- Emphasizes high-availability and quick response time
- Offers interactive and non-interactive services to support a variety of collection needs

TCS Functionality

Hosted Collection Pages (HCP):

Provides a highly secure, high-volume, high-availability interface that enables agencies to submit transactions for processing, while keeping their transaction data separate from their customer's payment data

TCS Single:

Allows an agency cash flow application to send a single non-interactive collection to Pay.gov for immediate processing. Agencies may enable Duplicate Transaction Detection

TCS Batch:

Agency cash flow applications can send multiple non-interactive collection transactions in a single transmission for offline processing. Agencies may enable Duplicate Batch Detection and Duplicate Transaction Detection

TCS Plastic Card:

Allows an agency to accept plastic card payments via terminal (EMV), mail, and telephone for one-time and recurring payments; transactions submitted non-interactively to Pay.gov.

Ready to Get Started?

The Pay.gov implementation team will guide you through every step of the process. To learn more, send an email to Pay.gov@fiscal.treasury.gov

