



# **Pay.gov 6.7.1 and 6.7.2 Release Notice**

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January 23, 2016



## 1 Introduction

This document introduces the new features included in Pay.gov releases 6.7.1 and 6.7.2. It is intended for individuals who desire an overview of the new features contained in these releases, without the level of detail that may be found in other administrative, operational, or technical documents.

Pay.gov 6.7.1 was released to the QA test environment on January 20, 2016.

Testing dates for Pay.gov 6.7.2 are January 24, 2016 through January 30, 2016.

The Pay.gov 6.7.1 and 6.7.2 production release is scheduled for January 31, 2016.

### 1.1 Related Documents

Pay.gov overview and technical documents are available by requesting them from your Bureau of the Fiscal Service representative or by download from the Pay.gov Agency Documentation site at <https://pay.gov/agency/documentation.html>. The web site will be updated with the most current versions of the documents during the week following January 23, 2016.

Online help for Pay.gov's public website is available at <https://pay.gov/public>.

## 2 Overview of Pay.gov

Pay.gov offers the following major services:

1. The *Collection Service* collects and processes agency transactions submitted by any of the Pay.gov services listed below. It validates and manages submitted payment data and forwards it to the appropriate payment processor, and responds with information required by the service used and the agency application.
2. The Collections Control Panel (CCP) is part of the Collection Service. It enables agencies to manually enter transactions in Pay.gov.
3. *Pay.gov Web Services* allow agencies to send non-interactive and interactive collection transactions to the Collection Service and to retrieve transaction data using 2048-bit SSL encryption, certificate-based authentication, and web services.

Pay.gov Web Services include

- a. *Trusted Collection Services*, a suite of six web services that allow agencies to non-interactively submit transactions, either one-at-a-time or in batches, depending on the service used; retrieve the status of submitted batches, and submit queries that retrieve transaction information.
- b. *Hosted Collection Pages* combines non-interactive and interactive web services to allow agencies to redirect customers to Pay.gov at the time the customer must enter their payment data. Agencies do not record

customer's payment details and only receive a Pay.gov response indicating if the payment is accepted or rejected.

- c. The non-interactive *eBilling Web Service* allows agencies to set up billing accounts, send notices of payment due, and control billing account access. Agencies can specify whether or not a customer must log in to a Pay.gov account before they can access the ebill. Agencies can use the service when needed and Pay.gov processes eBilling requests upon receipt.

Please contact your Bureau of the Fiscal Service representative or Pay.gov Customer Service if you are interested in using a Pay.gov Web Service.

4. The *Forms Service* hosts agency forms, which can be configured to closely emulate their paper counterparts, including OMB and agency control numbers, Paperwork Reduction Act and Privacy Act notices, and instructions.
5. The *Billing Service* is maintained for existing Billing Service implementations only. New billing implementations should use the eBilling Service.
6. eBilling Online allows agencies to interactively set up billing accounts, issue bills, and control bill access in real-time through an online interface. It is optimized for agencies issuing smaller numbers of bills. Agencies can create bills one-at-a-time or in batches of multiple bills. In addition, agencies can specify if log in is required to view a bill. Agencies can use the service as needed and Pay.gov creates bills, access codes and sends billing notifications to customers immediately upon receipt and validation of the agency request.
7. The *Reporting Service* provides online reports and downloadable activity files which allow agencies to reconcile transactions with reports from other financial applications such as the Collection Information Repository (CIR) or plastic card settlement agents.

### 3 Pay.gov 6.7.1 Enhancements and Changes

This section summarizes the major enhancements and changes included in this Pay.gov release.

#### 3.1 Pay.gov Hosted Collection Pages

- The `completeCollectionWithDetails` message has been added. It allows agencies to request that a collection whose transaction information has been submitted by a customer be completed and that the return message from Pay.gov include details about transaction. Agencies can still use the existing `completeCollection` message but must submit a separate `getDetails` request to retrieve information about a transaction.
- The `createForceWithDetails` message has been added. It allows agencies to request that a previously authorized collection be Forced and that the return message from Pay.gov include details about the transaction. Agencies can still use the existing `createForce` message but must submit a separate `getDetails` request to retrieve information about a transaction.

- The TCSOnlineService.wsdl, the xsd2.xsd and the xsd3.xsd schemas have been updated to for the new messages. Agencies not using the new messages do not need to use the updated WSDL and schemas.

## 4 Pay.gov 6.7.2 Enhancements and Changes

### 4.1 eBilling Online

#### 4.1.1 Custom Bill Data

- Fields for adding optional custom bill data labels and values have been added to the Create Bill Step 2 page.
- Custom bill data can be used to display additional details on a bill (such as a customer's name).
- Up to ten pairs of custom bill data labels and values can be added to a bill.
- The maximum length for a label or value is 40 characters.

#### 4.1.2 Batch eBill Upload

- The ability to interactively submit bill data files to create multiple bills has been added.
- Up to 100 bills can be included in a single uploaded file.
- Custom bill data and classification data (TAS/BETC) can be included for each bill.
- Pay.gov validates bill data files as they are submitted and immediately alerts users of any errors. Files containing errors can be corrected and resubmitted.
- Pay.gov processes data files without errors immediately upon validation.

### 4.2 Documentation

The following documents have been updated with information about the enhancements in the Pay.gov 6.7.1 and 6.7.2 releases.

- Pay.gov Hosted Collection Pages Technical Reference
- Pay.gov Agency Guide to eBilling Online.

## 5 Customer Support

Customer support is provided by the Federal Reserve Bank of Cleveland. Assistance with accessing the websites, hosted forms processing, collections, and other services is provided for agency customers. Technical support is also available for problems such as balancing payments, database integrity, information security, and other issues relating to the smooth operation of the services provided to agencies.

### 5.1 Contact Information

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