



Pay.gov 5.9 Release Notice

April 21, 2014



1 Introduction

This document introduces the new features included in Pay.gov release 5.9. It is intended for individuals who desire an overview of the new features contained in this release, without the level of detail that may be found in other administrative, operational, or technical documents. Testing dates for Pay.gov 5.9 are April 21, 2014 through April 30, 2014.

The Pay.gov 5.9 production release is scheduled for May 3, 2014.

1.1 Related Documents

The documents listed below are either referenced in this notice or provide supplemental information. Please contact your Bureau of the Fiscal Service representative to obtain them or download them from the Pay.gov agency documentation Web site, located at <https://qa.pay.gov/agencydocs/>. The web site will be updated with the most current versions of the documents during the week of April 20, 2014.

- *Pay.gov Overview Guide*
- *Pay.gov User Guide*
- *Agency Configuration Template (ACT)*
- *Agency Guide to Access Control*
- *Agency Guide to the eBilling Service*
- *Agency Guide to the Collections Service*
- *Agency Guide to Company Profiles*
- *Agency Guide to the Forms Service*
- *Agency Guide to Payer Profiles*
- *Agency Guide to PayPal Collections*
- *Agency Guide to the Reporting Service*
- *eBilling Services Technical Reference Manual*
- *Open Collections Interface (OCI) Reference Guide*
- *Trusted Collection Service (TCS) Technical Reference Manual*

2 Overview of Pay.gov

Pay.gov offers four major services:

1. The *Collection Service* collects and processes agency transactions, including collections originating from an agency web page, collections originating from a form hosted on Pay.gov, or collections in response to a bill notifying users of a required payment. Agencies may also use the collections control panel (CCP) to manually enter transactions in Pay.gov.

As part of the Collections Service, the *Trusted Collection Service* allows agencies to send non-interactive collections transactions, and retrieve transaction data using 2048-bit SSL encryption, certificate-based authentication, and web services. Please contact your FMS representative or Pay.gov Customer Service if you are interested in using Trusted Collection Service.

2. The *Forms Service* hosts agency forms, which can be configured to closely emulate their paper counterparts, including OMB and agency control numbers, Paperwork Reduction Act and Privacy Act notices, and instructions.
3. The *Billing Service* allows agencies to send payment due notifications by email, which include links directing users to the Pay.gov billing page, where the information can be reviewed and payment can be made.
4. The *eBilling Service* uses a certificate and Web services to allow agencies to set up billing accounts, send notices of payment due, and control billing account access. Agencies can use the service when needed and Pay.gov processes their requests upon receipt.
5. The *Reporting Service* provides online reports and downloadable activity files which allow agencies to reconcile transactions with reports from other financial applications such as the Collection Information Repository (CIR) or plastic card settlement agents.

3 Pay.gov 5.9 Enhancements and Changes

This section summarizes the major enhancements and changes included in the Pay.gov 5.9 release.

3.1 Trusted Collection Service

3.1.1 TCS Batch

- Deleted the obsolete `sub_account_number` tag from the xml schema.

Warning: Including `sub_account_number` in a TCS Batch request will result in a schema validation error.

3.1.2 TCS Single

- Deleted the obsolete `sub_account_number` tag from the xml schema.

Warning: Including `sub_account_number` in a TCS Single request will result in a schema validation error.

3.1.3 TCS Online

- Revisions made to the `getDetails` service response formats for the payment date, transaction date.
- For the ACH transaction type, replaced ACHDebit with Sale.
- User redirect URL requires values for two parameters: `token` and `tcsAppID`.
- Required user redirect URL parameter `tcs_app_id` changed to `tcsAppID`.

3.2 PayPal

- Digital Wallet Activity file added and is available through the Activity File Download Query. The activity file includes PayPal transactions and refunds.

- Digital Wallet date and time include the UTC time offset.

Note: In the Digital Wallet, the `transaction_type` Sale is used for all force transactions.

3.3 Reporting

3.3.1 *Digital Wallet Activity File*

- New activity file for PayPal transactions and refunds. Additional digital wallet providers will be added as they become available.

Note: In the Digital Wallet, the `transaction_type` Sale is used for all force transactions.

3.4 Documentation

3.4.1 *Pay.gov Trusted Collection Service Technical Reference Manual*

- Reference to the `sub_account` element deleted for TCS Single and TCS Batch requests.
- Expanded description expanded of the TCS Online `getDetails` service.

3.4.2 *Pay.gov Agency Guide to the Collections Service*

- Expanded description expanded of the TCS Online `getDetails` service.

3.4.3 *Pay.gov Agency Guide to PayPal Collections*

- Added Digital Wallet Activity File to the reports.

3.4.4 *Pay.gov Agency Guide to the Reporting Service*

- Added Digital Wallet Activity File descriptions.

3.4.5 *Pay.gov User Guide*

- Added Digital Wallet Activity File description.

3.4.6 *Pay.gov Overview Guide*

- Expanded description expanded of the TCS Online `getDetails` service.

4 Customer Service

Customer service is provided by the Federal Reserve Bank of Cleveland. Assistance with accessing the website, hosted forms processing, collections, and so on is provided for agency customers. Technical support is also available for problems such as balancing payments, database integrity, information security, and other issues relating to the smooth operation of the services provided to agencies.

4.1 Contact Information

Mailing address: Federal Reserve Bank of Cleveland
ATTN: eGov Customer Service (Pay.gov)
1455 East Sixth Street
Cleveland, OH 44114

Phone: (800) 624-1373 or (216) 579-2112

Fax: (216) 579-2813

Email address: pay.gov.clev@clev.frb.org