



Version 4.8 Release Notice

October 5, 2010

Financial Management Service



Introduction

This document introduces the new features of Pay.gov release 4.8. It is intended for individuals who desire an overview of the new features contained in this release, without the level of detail that may be found in other administrative, operational, or technical documents.

Pay.gov 4.8 will be available for agencies to test in the agency testing environment (<https://qa.pay.gov/>) on October 12, 2010. We strongly encourage all agencies to test their applications and ensure that the changes introduced as part of this release do not adversely affect processing.

The Pay.gov 4.8 release will be deployed into the production environment on October 24, 2010 between 2:00 A.M. and 6:00 A.M. Eastern Time; agencies will experience a service interruption during this period.

Related Documents

The documents listed below are either referenced in this notice or provide supplemental information. Please contact your FMS representative to obtain them or download them from the Pay.gov agency documentation Web site, located at <https://qa.pay.gov/agencydocs/>. The web site will be updated with the most current versions of the documents during the week of October 12, 2010.

- *Pay.gov Overview Guide*
- *Pay.gov User Guide*
- *Agency Configuration Template (ACT)*
- *Agency Guide to the Collections Service*
- *Agency Guide to the Forms Service*
- *Agency Guide to Company Profiles*
- *Agency Guide to the Reporting Service*
- *Agency Guide to the Billing Service*
- *Agency Guide to Access Control*
- *Agency Guide to Payer Profiles*
- *Agency Guide to Trusted Collection Services (TCS)*
- *Open Collections Interface (OCI) Reference Guide*
- *Trusted Collection Services (TCS) Technical Reference Manual*

Overview of Pay.gov

Pay.gov offers four major services:

1. The *Collection Service* collects and processes agency transactions, including collections originating from an agency web page, collections originating from a form hosted on Pay.gov, or collections in response to a bill notifying users of a required payment. Agencies may also use the collections control panel (CCP) to manually enter transactions in Pay.gov.

As part of the Collections Service, the *Trusted Collection Services* allow agencies to send non-interactive collections transactions, and retrieve transaction data using 128-bit SSL encryption, certificate-based authentication,

and web services. Please contact your FMS representative or Pay.gov Customer Service if you are interested in using Trusted Collection Services.

2. The *Forms Service* hosts agency forms, which can be configured to closely emulate their paper counterparts, including OMB and agency control numbers, Paperwork Reduction Act and Privacy Act notices, and instructions.
3. The *Billing Service* allows agencies to send payment due notifications by email, which include links directing users to the Pay.gov billing page, where the information can be reviewed and payment can be made.
4. The *Reporting Service* provides online reports and downloadable activity files which allow agencies to reconcile transactions with reports from other financial applications such as CA\$HLINK or plastic card settlement agents.

Pay.gov 4.8 Enhancements and Changes

This section describes the major enhancements and changes included in the Pay.gov 4.8 release.

Trusted Collection Services

- The TCS Batch and TCS Batch Results services have been released for agency beta testing. The TCS Batch service allows an agency application to send multiple non-interactive collection transactions in a single transmission to Pay.gov for offline processing, while the TCS Batch Results service provides agencies with a mechanism to determine whether or not a particular batch of transactions was successfully processed and also whether or not each individual transaction within the batch was successfully submitted for processing.
- TCS now supports the NACHA alphanumeric character set in the account number field for ACH transactions. Please note that while these characters are allowed by the TCS schema, transactions containing characters other than numbers in the account number field will still fail settlement because the downstream processing support for this character set is not yet available. This functionality is scheduled to be deployed in a future release.
- The TCS Date Query service has been renamed and is now the TCS Multiple Item Query service. In addition to querying by date, applications may also use this service to query by batch ID number.
- The TCS WSDL and XSD files now contain version information in the form of a major and minor version number (for example, 1.0); please refer to section 2.5 of the TCS Technical Reference Manual for more information on WSL and XSD file versioning.

More information about these services is available in the *TCS Technical Reference Manual*; please follow the instructions in section 2.4 of the manual to obtain updated WSDL and XSD files for all TCS services.

Customer Service

Customer service is provided by the Federal Reserve Bank of Cleveland. Assistance with accessing the website, hosted forms processing, collections, and so on is provided for agency customers. Technical support is also available for problems such as balancing payments, database integrity, information security, and other issues relating to the smooth operation of the services provided to agencies.

Contact Information

Mailing address: Federal Reserve Bank of Cleveland
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