



Pay.gov 3.01

Release Notice

**Version 1.0
17th August 2004**

Financial Management Service



Revision History

Version	Date	Author / Company	Description
1.0.	17 th Aug 2004	Brian Asquith - FRBC	Initial Release

General Notes



Pay.govsm is a registered Service Marked item of the United States Treasury

Table of Contents

1. Scope of this Document	1
2. Referenced Documents	1
3. Overview of Pay.gov 3.01	2
4. Collection Service	3
4.1. ACH Payment Standard Entry Class (SEC) Codes	3
5. Defect Corrections in Pay.gov 3.01.	4

1. Scope of this Document

This document is designed to be an introduction to the new features of Pay.gov 3.01.

Specifically, it is addressed to individuals who desire an overview of the features contained in this release, without the level of detail that may be found in other administration, operational, and developer level documents.

2. Referenced Documents

The following documents are either referenced in this notice or provide supplemental information, please contact your FMS representative to obtain them.

Pay.gov 3.0 Overview Guide

Agency Configuration Template (ACT)

Agency Guide to the Collections Service

Agency Guide to the Forms Service

Agency Guide to the Reporting Service

Agency Guide to the Billing and Notification Service

Agency Guide to the Verification Service

Agency Guide to Access Control

Open Collections Interface (OCI) Reference Guide

Pay.gov 3.0 User's Guide

3. Overview of Pay.gov 3.01

The US Treasury, Financial Management Service, is excited to announce the new features that will be delivered with Pay.gov v3.01.

Pay.gov is a collection portal that offers five major services:

Collection Service – Collects and processes agency transactions. Pay.gov offers many ways to initiate a collection including a collection originating from an agency webpage, a collection originating from a form hosted on Pay.gov, a collection in response to a bill notifying the user of payment required.

Form Service – Hosts agency forms. The forms can be configured to mirror (to the extent practical) their paper counterparts, including OMB and agency control numbers, Paperwork Reduction Act and Privacy Act notices, and instructions. Forms can be used either to gather information for administration purposes such as production reporting or they can be used to initiate an associated collection.

Billing/Notification Service – Allows agencies to send out notifications of payment due to the agency. If the bill has an associated payment, a link is included directing the user to the Pay.gov Billing page where the information can be reviewed and, if applicable, payment made.

Reporting Service – Provides an extensive range of reports, allowing for transaction reconciliation with reports from other financial applications such as CASHLINK or settlement agents. The reporting service delivers transaction details via two mechanisms - Online reports and Activity Files.

Verification Service – Enables agencies to authenticate potential customers of their site without previous registration. The customer provides key pieces of information, the VS references government and commercial databases to confirm the customer.

The following presents an introduction to the new feature in the release for the Collections Service.

4. Collection Service

4.1. ACH Payment Standard Entry Class (SEC) Codes

Each transaction sent into FedACH must have a Standard Entry Class Code to identify the source of the transaction. Along with currently supported CCD (Cash Concentration or Disbursement) and WEB (Web-Initiated Entry), two additional codes are now available for consumer applications, PPD and TEL:

PPD - Prearranged Payment and Deposit Entry

Preauthorized Bill Payment

Preauthorized payment is a debit application. Companies with billing operations may participate in the ACH through the electronic transfer (direct debit) of bill payment entries. Through standing authorizations, the consumer grants the company authority to make periodic charges to his or her account as bills become due. This application works with recurring payments that do not vary in amount -- insurance premiums, mortgage payments, and installment loan payments as well as recurring payments where the amount does vary, such as utility payments.

TEL - Telephone-Initiated Entry

This Standard Entry Class Code is used by Pay.gov to create a Single Entry ACH debit transaction to a consumer's account based on an oral authorization received from the consumer by telephone. This type of transaction may only be created when there is either (1) an existing relationship between the agency and the consumer, or (2) no existing relationship between the agency and the consumer, but the consumer initiated the telephone call.

5. Defect Corrections in Pay.gov 3.01.

The following issues identified in the current release of Pay.gov have been corrected in V3.01:

OCI-I End User receiving error messages during server error and resubmitting the transaction – during the processing of a payment the end user was receiving an error message if there were server issues between Pay.gov and the agency server. Upon viewing the error message the user may assume that there was a problem with the payment and resubmit an already successful transaction. In Pay.gov V3.01, if for any reason (i.e. a network error) the collection results cannot be POSTed back to the agency, the problem will be logged and the user will be redirected to a confirmation page/success URL. The user interface will not display any error messages.

Credit Card Declined Error Message using OCI – during processing of a credit card transaction in the current version, if the payment is declined by VITAL the user interface would display an error message. In V3.01 the agency will receive a collection message indicating a failed transaction and the user will be redirected to the agency's Failed Transaction URL.

Duplicate submittal of transactions in OCI – duplicate transactions occurred when a customer clicks the pay/submit button in rapid succession using OCI. Pay.gov V3.01 corrects this defect.

Incorrect truncation of Remittance ID – during processing of a payment the agency tracking ID is converted into the remittance ID. Incorrect truncation during processing limited the ability of an agency to track payments. Pay.gov V3.01 corrects this defect with the correct truncation algorithm.