



eBilling

Brian Marich
Shawn Leitner

Pay.gov eBilling

An ebill is an online web page providing details of a payment required from an individual, corporation or other customer. Examples include a bill detailing a single payment due that was calculated from previously submitted information or a series of recurring ebills for loan repayment.



Why use eBilling Services

- **Simple:** May reduce agency resources needed to manage the billing process
- **Secure:** Enhanced security for all stakeholders
- **Convenient:** Reduced agency expense (postage) and enhanced efficiency and record keeping

eBilling Offerings

- **Web Services**

- Requires agency to develop and send .xml file to Pay.gov
- Agency and Pay.gov developers will collaborate to create a specialized bill template
- Implementation time is typically four to six weeks

- **Online**

- No technical development required, functions like a fill-in-the-blank
- A simple bill template is used allowing the agency to add logo and wording along with the bill detail
- Implementation time can be in as little as two weeks

eBilling Key Features



Notifications are sent to user by email

Provides an electronic and efficient way for agencies to proactively seek collections



Security methods include requiring payer to use Access Code, security questions/answers the submission of codes to payer in separate communication from notification

eBilling Online

Demonstration

Future Functionality

- eBilling for Companies
- Enhanced notifications
- Line-item billing
- Auto-pay
- Opt-out of paper bills
- Disputes

Contact Information



Pay.gov Team:

Pay.gov@fiscal.treasury.gov