



## Pay.gov Services Collect Online with Pay.gov!

Revenue Collection Management  
Revenue Remittance Management Division

### What is Pay.gov?

#### **Pay.gov is the federal government's secure portal for web-based collections and billing services**

Providing easy-to-use interfaces and automated-system-to-system communications, Pay.gov offers a selection of services that will efficiently and effectively meet your agency's collection needs. Pay.gov collection services are flexible, secure and FISMA and PCI certified.

### Pay.gov Services — Convenient, Simple, and Secure

#### **Create Transactions**

- Hosted on Pay.gov's Agency Collections website; no development required
- Enables manual processing of electronic plastic card and ACH payments and refunds, and digital wallet refund requests

#### **Forms Service**

- Host your agency's forms, which can emulate the look and feel of their paper counterparts
- Forms can be public or private and are no cost to the agency

#### **Hosted Collections Pages**

- Agency redirects a payer's browser to Pay.gov and end user submits remittance data on Pay.gov
- Reduces PCI requirements for agency websites.
- Uses certificate-based authentication

#### **Trusted Collection Services**

- Submit collections singly or in batches; optimized for high volume
- Uses a certificate-based authentication process
- System-to-system interface requires development

#### **eBilling Web Services**

- Create and manage web-enabled agency bills
- Highly customizable (billing data displayed to payer with customized template)
- Ideal for large customer base with high volume

#### **eBilling Online**

- Create and manage bills one-at-a time or in small batches. Bills are issued to customers in real time
- Very quick and simple for implementation (no technical development required)
- Ideal for small customer base with low volume

#### **eBilling Online Web Service**

- Create web-enabled bills singly or in batches (optimized for high volume) using a simple template that allows some agency customization
- Agencies can allow customers to pay individual line items instead of the bill total

#### **ACH Credit Web Service**

- Customers create payment transactions to your agency through Pay.gov, and then initiate the associated ACH Credit payment from their financial institution (bank) to your agency

#### Types of Payments Accepted

Payment types accepted depend on the service used.

- ACH Debit and Credit
- Credit and Debit Card
- Digital Wallets: PayPal and Amazon Pay

### Ready to Get Started?

The Pay.gov implementation team will guide you through every step of the process. To learn more, send an email to [Pay.gov@fiscal.treasury.gov](mailto:Pay.gov@fiscal.treasury.gov).

