



**Pay.gov Services**  
**eBilling Services**

Revenue Collection Management  
Revenue Remittance Management Division

## Pay.gov Overview

### Pay.gov is the federal government's secure portal for web-based collections and billing services

Providing easy-to-use interfaces and automated-system-to-system communications, Pay.gov offers a selection of services that will efficiently and effectively meet your agency's collection needs. Pay.gov collection services are flexible, secure and FISMA and PCI certified.

### About eBilling Services

#### What is eBilling?

An ebill is an online web page providing details of a payment required from an individual, corporation or other customer. Examples include a bill detailing a single payment due that was calculated from previously submitted information or a series of recurring ebills for a loan repayment.

#### eBilling Online Application

No technical development. Functions like a fill-in-the-blank. Uses a simple bill template, agency can add logo and wording along with bill detail. Implementation time as little as two weeks.

#### eBilling Web Services

Requires agency to develop .xml file sent to Pay.gov. Agency and Pay.gov developers will collaborate to create a specialized bill template. Implementation time typically four to six weeks.

#### eBilling Online Web Service

Requires agency to develop .xml files sent to Pay.gov. Uses simple eBilling Online bill template. Payment of individual line items can be allowed. Pay.gov creates replacement bill for the balance. Implementation time typically four to six weeks.

#### Why Use eBilling Services?

- *Simple*: reduces resources needed to manage the billing process.
- *Secure*: Enhanced security for all stakeholders.
- *Convenient*: Reduces expense; enhances efficiency and record-keeping.

### eBilling Services Key Features



Notifications are sent to user by email

Provides an electronic and efficient way for agencies to proactively seek collections



Security methods include requiring payer to use Access Code, security questions/answers, and submitting access codes to payer in separate communication from the ebill notification.

### Ready to Get Started?

The Pay.gov implementation team will guide you through every step of the process. To learn more, send an email to <mailto:pay.gov@fiscal.treasury.gov>.

